

ATM  
Ic

IN MEMORY OF SHAHEED MOHTARMA BENAZIR BHUTTO



Ref: SNDB/HO/IT/ATM/0101/2014

Dated: 06.05.2014

Muhammad Najeeb Ayubi,  
Key Account Manager (Banking Division),  
Innovative Private Limited,  
F-27/4, Block No. 9, Clifton,  
Karachi.

**Subject: Re: Tender SNDB/COK/ADMIN/469/2014**

Dear Sir,

Refer to your captioned letter dated April 30, 2014.

Parawise reply is as follows:-

1. As far as screen size is concerned, no restriction in the tender document in this regard has been laid for providing the screen of only 10" size, rather the interested bidder has a choice to offer a screen of 10" size or higher as per the availability. Please refer Technical Specification of the Tender Document (copy enclosed). It may also be added here that 10" screen is mostly in use of many of the Banks such as Meezan Bank, Bank Islami and Bank Al Habib etc.
2. The UPS may be supplied externally or internally and both are equally acceptable.
3. The choice of operating system for ATM i.e. Windows 7 or any other better system is left open for the manufacturer as we are only concerned to run the ATM, with complete security and safety. The recent discontinuation of Windows XP has created a lot of panic and Banks are forced to incur more cost on the same machine. We intend to avoid this potential cost in future and expect the manufacturer to absorb such like risks.

We hope our response will satisfy your queries however if you still need more clarification, you may meet the undersigned at your convenience.

Regards

Yours faithfully,

Anis Iqbal

EVP - Head of IT Division

# SPECIFICATION

Sindh Bank plans to procure ATMs for its branches in all over country. Kindly submit your proposal with basic functionality of cash withdrawal and standard features and functions with the following or better specifications.

## TECHNICAL SPECIFICATION

## QTY =40 ATM Machines

- ATM Lobby Model front load
- **10 inch or higher Colour LCD Consumer Display**
- Motorized Card Reader (Magnetic Stripe and Smart Card) EMV Compliant, with Chip Card Support
- Card Reader with Anti Skimming / Anti Phishing protected and Integrated MCRW with Track 1& 2
- Industry Standard Triple DES Encryption support for EPP
- **PC Core Latest specifications – Core2 Duo with 2.2 Ghz or higher.**
- DVD RW
- HDD 500 GB or higher
- 4 GB RAM
- TCP/IP Protocol and required hardware to connect via Ethernet port
- Thermal Journal Printer
- 80mm Graphical Thermal Receipt Printer
- Camera Hardware with License SW for transaction snaps
- Transaction wise recording and display for capturing multiple events
- EJ capabilities
- Media indicator at all input/output modules
- Fascia Icons
- 4 Cassettes dispenser with 4 x Currency Cassettes
- Divert Bin
- **EPP5 Large Format Keypad /Metal Keypad.**
- Metal Function Keys
- UL 291 Safe or better
- Dual Lock Safe (Key lock and Combination lock) with UL-291
- Return Card on Power Fail
- Capture card bin
- • Microsoft Windows 7 or Better. If any up gradation required in the Operating System in future it will be sole responsibility of vendor to upgrade the Operating System without any additional cost to bank.
- UPS with 4 hours backup.

### **Other Requirements:**

- The ATM should be certified by both switching SW Vendors, i.e. TPS and Avanza Solutions in Pakistan
- Compliance with both switches screens of TPS and Avanza Solutions. Designing format as per SW requirement
- One year comprehensive warranty with parts and labour on site
- Delivery at the selected branches all over Pakistan and installation at site by the supplier
- Bank may choose to relocate the ATM from the Branch to any other site. Vendor will make this shifting free of cost for all ATMs up to 3 times.
- Vendor should have the proposed brand of ATMs in at least five local Banks
- Vendor to have complete sales and support infrastructure and office in Pakistan to support ATMs country wide with Engineers to have at least 3 years experience
- Vendor must provide technical and operational training for three staff of Sindh Bank Ltd
- ATM Bolting: ATM should be properly bolted on delivery.
- Delivery: Within 4 weeks after the issue of Purchase Order.
- ATM holes must be properly blocked so that entrance of mouse in ATM Machine could not be possible.
- Quantity: 40 ATM Machines

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